Extra Downloads

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Extension page: http://ecommerce.aheadworks.com/extra-downloads.html

The extension allows to add file downloads to product pages.

Installation

1. Backup your web directory and store database.
   ⌄ Click to view details

   You can make backup copies with any tool you find appropriate

   If you are going to use the native Magento backup function, navigate to System -> Tools -> Backups and perform System and Database backups

2. Log in to the Magento backend

3. Disable compilation
   ⌄ Click to view details

   Navigate to System -> Tools -> Compilation.

   If Compiler status is Disabled, you can skip to the next step

   If Compiler is enabled, disable it.

   IMPORTANT: after the extension is installed, you can enable the compilation again; IT IS CRUCIAL that you use " Run Compilation Process" function, not just "Enable button"

   ⊘ Installing an extension with the Compilation enabled will result in store downtime.
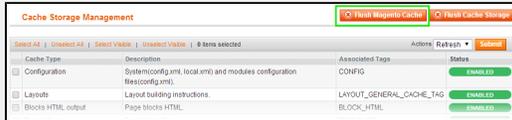
4. Flush store cache
  ⌄ Click to view details
  You can flush the store cache in 2 ways:

  - via the backend:

  Navigate to System -> Cache Management menu, and click Flush Magento Cache button

Cache Storage Management			⊗ Flush Magento Cache	⊗ Flush Cache Storage
Select All	Unselect All	Select Visible	Unselect Visible	0 items selected		Actions	Refresh ▾	Submit
	Cache Type	Description	Associated Tags	Status
☐	Configuration	System(config.xml, local.xml) and modules configuration files(config.xml).	CONFIG	ENABLED
☐	Layouts	Layout building instructions.	LAYOUT_GENERAL_CACHE_TAG	ENABLED
☐	Blocks HTML output	Page blocks HTML.	BLOCK_HTML	ENABLED

  - via filesystem:

  On your server, navigate to Magento root folder, then proceed to /var/cache/; delete all the content there.

5. Download the extension package from your account and extract the downloaded archive

6. Copy the content of /Step_1/ folder to your store's root directory

  ✓ If you are using a custom theme,
    ⌄ read the instructions here.
      In case you are using a custom theme, it is recommended to copy the design files to your current theme's folders. In case there are several themes in use at the same store, the design files must be copied to each of them.

      - Find this folder in the package: /step_1/app/design/frontend/base/default/; copy its content to /app/design/frontend/[your_package]/[your_theme]/
      - Find this folder in the package: /step_1/skin/frontend/base/default/ ; copy its content to /skin/frontend/[your_package]/[your_theme]/

7. Copy the content of /Step_2/ folder to your store's root directory

8. Flush store cache again; log out from the backend and log in again.

Configuration

⚠ The latest versions of Extra Downloads (1.0.5+) extension are only compatible with Magento 1.9.3.0+
Previous versions of Magento only work with Extra Downloads 1.0.4 and lower. If you require 1.0.4 package please submit a help desk ticket.

Or you can install security patch SUPEE-8788 on your magento 1.9.3.0- to make the extension work.

Basic extension configuration can be done in System->Configuration->aheadWorks Extensions->Extra Downloads

- Enabled (Yes/No) enables the extension output on frontend.
- Default Section Title: Specify the title of the downloads section on your frontend (for example, 'Download').
- Maximum Uploaded File Size: Set maximum allowed file size for uploading, Mb

- 'Reset statistics' button - resets the statistics (how many times the files have been downloaded). The statistics can be viewed in the product options page->Extra Downloads tab (see the description below)

Per-product configuration can be done in the product settings page: Catalog->Manage Products->[select product]->Extra Downloads

- Enabled (Yes/No) Enables file(s) download on product page
- Section title: the title of the downloads section on your frontend. If it is not specified, the title set in System->Configuration->aheadWorks Extensions->Extra Downloads will be used.
- Files: Here you need to upload the file(s) which you want to offer your customers for downloading.
  File(s) upload: click 'Add New Row' button, specify the title (the text which will be displayed on the link) and select the file or add an URL to the file. After it is done, click the 'Upload Files' button.
- Statistics: here you can see the number of downloads of the file(s).

Uninstallation

1. Disable compilation, in case it is enabled.
2. Remove all extension's buttons and widgets inserted manually.
3. Login to your FTP, navigate to app/etc/modules/
4. Open the file AW_Extradownloads.xml and change the following line:
   from

   > <active>true<active>

   to

   > <active>false</active>

   Now your Magento is unaware of the existence of this module.
5. Clear the cache under var/cache
6. Make sure that the site is working properly, otherwise roll back the changes and apply to our technical support.
7. If everything works fine, it is safe to delete the files of the extension.
8. In case you need to clean the database, make a backup and then run the following query in MySQL:

   > DELETE FROM eav_attribute WHERE attribute_code LIKE 'extradownloads_%';
   > DROP TABLE `aw_ed_file_entity_decimal`;
   > DROP TABLE `aw_ed_file_entity_int`;
   > DROP TABLE `aw_ed_file_entity_text`;
   > DROP TABLE `aw_ed_file_entity_datetime`;
   > DROP TABLE `aw_ed_file_entity_varchar`;
   > DROP TABLE `aw_ed_file_entity`;

   Note, if you are using the tables with prefixes, you have to specify them in all table names before running the query above.
   If you are not sure how to do that or expect any troubles with it, please contact your server administrator regarding the matter

Troubleshooting

After the extension installation the store gives an error, or blank page, or suggests to start Magento installation procedure.

   Change the owner of the extracted extension files to the web server user and set 775 permissions on them. Clear the store cache and try again.

After the installation System->Configuration->Extra Downloads returns 404 error.

   Logout from backend and login back again.

There is no aheadWorks extensions under my configuration section, or having the extension tab clicked I get a blank page, or Access Denied error.

   Clear the store cache, browser cookies, logout and login again.

My configuration changes do not appear on the store.

Clear the store cache, clear your browser cache and domain cookies and refresh the page.