Booking and Reservations

> (i) Having hard time finding an answer to your question?
>
> Check out our Knowledge Base.

Extension page: http://ecommerce.aheadworks.com/magento-extensions/booking-and-reservations.html

Looking at the needs of customers who build business around booking-related services, aheadWorks Co. introduces Booking and Reservations – a feature-rich Magento extension that helps efficiently manage your booking and reservation work. The Booking and Reservations extension introduces a new product type which allows creating all kinds of bookable products - tickets, tours, attendances, scheduled services, rentals, workshops, lectures, hotel rooms etc.

Installation

> 1. Backup your web directory and store database.
>
> ⌄ Click to view details
>
> You can make backup copies with any tool you find appropriate
>
> If you are going to use the native Magento backup function, navigate to System -> Tools -> Backups and perform System and Database backups
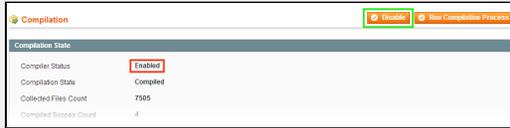>

> 2. Log in to the Magento backend

3. Disable compilation

⌄ Click to view details

Navigate to System -> Tools -> Compilation.

If Compiler status is Disabled, you can skip to the next step

If Compiler is enabled, disable it.

IMPORTANT: after the extension is installed, you can enable the compilation again; IT IS CRUCIAL that you use " Run Compilation Process" function, not just "Enable button"

> ⊘ Installing an extension with the Compilation enabled will result in store downtime.
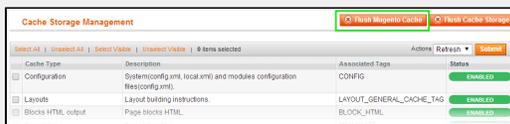
4. Flush store cache

⌄ Click to view details

You can flush the store cache in 2 ways:

- via the backend:

Navigate to System -> Cache Management menu, and click Flush Magento Cache button

- via filesystem:

On your server, navigate to Magento root folder, then proceed to /var/cache/; delete all the content there.

5. Download the extension package from your account and extract the downloaded archive

6. Copy the content of /Step_1/ folder to your store's root directory

✅ If you are using a custom theme,
� read the instructions here.

The extension comes with 2 design packages: / base/default/ and /rwd/default/ .

In case you are using a custom theme, it is recommended to copy the design files to your current theme's folders. In case there are sever al themes in use at the same store, the design files must be copied to each of them.

- Find this folder in the package: /step_ 1/app/design/frontend/base/default/ ; copy its content to /app/design/front end/[your_package]/[your_theme]/
- Find this folder in the package: /step_ 1/skin/frontend/base/default/ ; copy its content to /skin/frontend/[your_pa ckage]/[your_theme]/

7. Copy the content of /Step_2/ folder to your store's root directory

8. Flush store cache again; log out from the backend and log in again.

General settings

Booking and Reservations extension introduces new product type: bookable products; thus most of the functionality and settings represented on the product level. General extension settings can be found under Booking > Settings or System > Configuration > AheadWorks extensions > Booking and Reservations:

- Number of calendar pages to show - defines how many calendar pages (by month) are displayed at the booking product pages;
- Email Template - defines an email template that will be used for the store admin notifications if the orders placed for bookable items exceed bookable limit.
- Send to - defines an email address the notifications should be sent to.

ⓘ The notifications are sent in case a single bookable product set for a particular date is purchased by different customers at the same time. The functionality has been implemented to avoid any misunderstandings and let the store administrator handle the case manually.

Booking module

Appearance		
Number of calendar pages to show	2	[STORE VIEW]

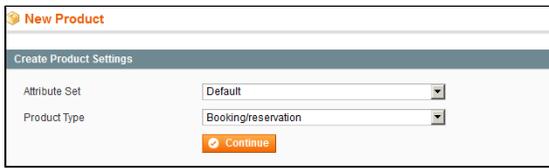| Notification		
Email Template	Default Template from Locale	[STORE VIEW]
Send to	example@example.com	[STORE VIEW]

Creating Booking/reservation product

Adding product

Booking and Reservations products are created just like the other Magento product types at

the Catalog > Manage Product section.

When adding a new product one needs to specify the Product Type as Booking/reservation.

Configuring booking options

Booking/reservation product type is represented with the same Product Information settings as native Magento product type with additional Booking section.

Once necessary Product Information specified one may want to refer to the Booking settings:

- Quantity - defines maximum number of reservations for a single period;
- Date from - defines the date the product can be booked from. Leave empty to set no restrictions;
- Period type - defines the period a product can be booked for:
  - Date;
  - Time;
  - Date and time.
- Date to - defines the date the product can be booked to. Leave empty to set no restrictions;
- Time from - defines the time the product is available from for booking on a particular date;
- Time to - defines the time the product is available to for booking on a particular date;

> ⚠ It is possible to specify time periods available for booking (e.g. from 9AM till 4PM), and particular hours (e.g. 2PM). However, it is NOT possible to specify several fixed time intervals (e.g. 9-10AM, 10-11AM, 11-12AM). It will be required to create different products to cover each time interval.
>
> NOTE: you cannot dismiss particular dates from the selected date range.
>
> E.g.: if you selected date range from 1st of July to 10th of July, you cannot dismiss the 5h of July from it.

- Billable period - defines if the customer should be charged for booking days or hours (works in conjunction with Period Type);

> ⚠ Billable period defines how the booking/reservation product will behave.
>
> For example:
>
> If Period type - Time
>
> And Billable period - Hours
>
> The product will be available for booking for a required number of hours ONLY within a single date.

- Shipping - if enabled the shipping charges will be applied to this bookable product at the checkout;
- Multiply options - defines how the product's custom options (if any) price should be calculated:
  - If enabled the custom option's price will be multiplied on a number of days/hours booked.

Total = booking_price * qty + custom_option_price * qty

- If disabled custom option's price will be added once to the total.

<div style="border:1px solid">

Total = booking_price * qty + custom_option_price

</div>

- Exclude days - allows excluding particular days of the week from the booking schedule. The option comes with the following period types:
  - Single day;
  - Recurrent day of week;
  - Recurrent date;
  - Period, from-to;
  - Recurrent period, from-to.
- Price rules - allows applying special prices for the dates specified. There are two types of Price rules:
  - Fixed - this type allows applying fixed price for a date specified;
  - Gradual - this type allows specifying the price interval that will be gradually arranged through the time interval specified.

<div style="border:1px solid">

ⓘ How does gradual price rule work?
For example the Price rules with gradual price from $100 to $150 have been set active from May 15th to May 17th (three days).

In this case the booking price for May 15th will be $100, for May 16th - $125 and for May 17th - $150.

</div>

Booking		
Quantity *	1	[WEBSITE]
Date from		[WEBSITE]
Period type	Date	[WEBSITE]
Date to		[WEBSITE]
Time from	00 : 00 : 00	[WEBSITE]
Time to	00 : 00 : 00	[WEBSITE]
Billable period	Days	[WEBSITE]
Shipping	Enabled	[WEBSITE]
Multiply options	Disabled	[WEBSITE]
Exclude days	Period type: Recurrent day of week, Period/Date: Monday	Action
		Add Rule
Price rules	From: 06/16/2015, To: 06/27/2015, Type: Gradually, Price, from-to: 100 150	Action
		Add Rule

Managing booking/reservation products

Booking orders

To quickly access all the booking orders store administrator can navigate to Booking > Orders.

This page represents a list of all orders (with the unique booking ID) placed for booking/reservation products.

With Product Details link it is possible to access details of a corresponding product.

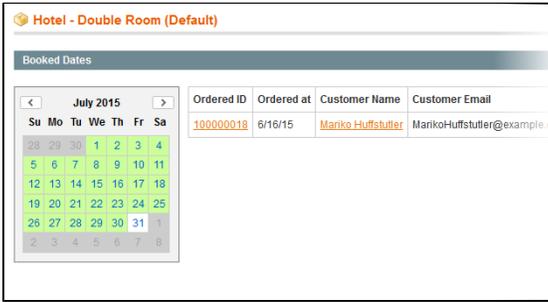| Recently Booked Products			
Page 1 of 1 pages	View 20 per page	Total 3 records found			
Id	Name	Last order	View
		From: To:	
167	Specialist Accepting	Jul 3, 2014 4:21:11 AM	Product Details
168	Theatre Tickets	Nov 19, 2013 6:13:44 PM	Product Details
169	Hotel - Double Room	Nov 19, 2013 6:14:22 PM	Product Details

Booking information

By accessing a booking/reservation product via Catalog > Manage products or form Booking orders page store administrator can get the details for all the dates booked with reference to the order.

Booking information section of the product details represents interactive calendar. This calendar allows selecting a particular date to see who has booked this product.

The dates that have been reserved and no longer available for reservation are colored Red.

The dates that have been reserved and are still available for reservation are colored Green.

Uninstallation

First, you should delete all "Reservation" type products from your store.

Since Magento does not give ability to handle automatic uninstall for its modules, you need to run the following query on your database manually:

DELETE FROM eav_attribute WHERE attribute_code LIKE 'aw_booking%';

This will delete the extension attributes from the database. After that, you can safely remove the extension files from your store.

Troubleshooting

After the extension installation the store gives an error, or blank page, or suggests to start Magento installation procedure.

Change the owner of the extracted extension files to the web server user and set 775 permissions on them. Clear the store cache and try again.

There is no aheadWorks extensions under my configuration section, or having the extension tab clicked I get a blank page, or Access Denied error.

Clear the store cache, browser cookies, logout and login again.

I've set up everything correctly, inserted the HTML code but there is nothing on that page.

Clear the store cache, clear your browser cache and domain cookies and refresh the page.

My configuration changes do not appear on the store.

Clear the store cache, clear your browser cache and domain cookies and refresh the page.