

Better Thank You Page

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Extension page: <http://ecommerce.aheadworks.com/magento-extensions/better-thank-you-page.html>

With the Better Thank You Page extension for Magento, you can use the order success page at all capacity. Increase customer loyalty and boost sales conversions by telling much more than ordinary "thank you" to your clients.

Installation

1. Backup your web directory and store database.

▼ [Click to view details](#)

You can make backup copies with any tool you find appropriate

If you are going to use the native Magento backup function, navigate to System -> Tools -> Backups and perform System and Database backups



2. Log in to the Magento backend

3. Disable compilation

▼ [Click to view details](#)

Navigate to System -> Tools -> Compilation.

If Compiler status is Disabled, you can skip to the next step

If Compiler is enabled, disable it.



IMPORTANT: after the extension is installed, you can enable the compilation again; **IT IS CRUCIAL** that you use "Run Compilation Process" function, not just "Enable button"



Installing an extension with the Compilation enabled will result in store downtime.

4. Flush store cache

Click to view details

You can flush the store cache in 2 ways:

- via the backend:

Navigate to System -> Cache Management menu, and click Flush Magento Cache button

Cache Type	Description	Associated Tags	Status
Configuration	System/config.xml, local.xml and modules configuration files(config.xml)	CONFIG	ENABLED
Layouts	Layout building instructions	LAYOUT_GENERAL_CACHE_TAG	ENABLED
Blocks HTML output	Page blocks HTML	BLOCK_HTML	ENABLED

- via filesystem:

On your server, navigate to Magento root folder, then proceed to /var/cache/; delete all the content there.

5. Download the extension package from your account and extract the downloaded archive

6. Copy the content of /Step_1/ folder to your store's root directory



If you are using a custom theme,

read the instructions here.

The extension comes with 2 design packages: /base/default/ and /rwd/default/.

In case you are using a custom theme, it is recommended to copy the design files to your current theme's folders. In case there are several themes in use at the same store, the design files must be copied to each of them.

- Find this folder in the package: /step_1/app/design/frontend/base/default/ ; copy its content to /app/design/frontend/[your_package]/[your_theme]/
- Find this folder in the package: /step_1/skin/frontend/base/default/ ; copy its content to /skin/frontend/[your_package]/[your_theme]/

7. Copy the content of /Step_2/ folder to your store's root directory

8. Flush store cache again; log out from the backend and log in again.

Configuration

General Configuration

Go to System->Configuration->aheadWorks Extensions->Better Thank You Page General tab:

- Enable the extension (Yes/No) - if set to No, customers will see default magento page.

General	
Enable Extension	Yes [GLOBAL]

The below 5 tabs allow arranging the Order Success page content via enabling / disabling the correspondent blocks, changing their display order, etc.

Order Information Section tab:

- Display Section (Yes / No) - enables / disables the correspondent frontend block
- Section Sort Order (Numerical value) - defines block position relative to other blocks (a block with Sort Order = "1" will be displayed on the top)
- Display Order Number - shows / hides Order ID
- Display Invoice Button - shows / hides the Invoice button*
- Text Message - in this field, you can submit a custom text message



*NOTE: The Invoice button can only be displayed for the Payment Methods with the automated invoice creation (Authorize.Net, PayPal Standard)

Order Information Section	
Display Section	Yes [STORE VIEW]
Section Sort Order	1 [STORE VIEW]
Display Order Number	Yes [STORE VIEW]
Display Invoice Button	Yes [STORE VIEW]
	<small>▲ Note: the View Invoice button isn't displayed in case there are no invoices in the order to view</small>
Text Message	Thank you for your order! [STORE VIEW]

Social Network Sharing Section tab:

Through this section, you can enable / disable simple SN sharing block. The extension supports Facebook , Twitter and Google+ services

- Display Section (Yes / No) - enables / disables the correspondent frontend block
- Section Sort Order (Numerical value) - defines block position relative to other blocks (a block with Sort Order = "1" will be displayed on the top)
- Sharing Buttons Style - here you can select one of the 3 pre-defined button display styles:
 - Small icons with titles
 - Small icons
 - Large icons
- Sharing Text (for Facebook ONLY) - the text that will be posted to customer's FB wall

Social Network Sharing Section	
Display Section	Yes [STORE VIEW]
Section Sort Order	2 [STORE VIEW]
Sharing Buttons Style	Large icons [STORE VIEW]
Sharing Text	I've just made a purchase on {{config path="general: [STORE VIEW]

CMS Block Section tab:

- Display Section (Yes / No) - enables / disables the correspondent

- frontend block
- Section Sort Order (Numerical value) - defines block position relative to other blocks (a block with Sort Order = "1" will be displayed on the top)
- CMS Block - in this selector, you can pick any existent CMS block

CMS Block Section	
Display Section	Yes [STORE VIEW]
Section Sort Order	3 [STORE VIEW]
CMS Block	--Please Select-- [STORE VIEW]

Cross Sell Block Section tab:

The extension is capable of displaying the native Magento Cross-Sells block

- Display Section (Yes / No) - enables / disables the correspondent frontend block
- Section Sort Order (Numerical value) - defines block position relative to other blocks (a block with Sort Order = "1" will be displayed on the top)
- Number of Items to Show - sets the limit on the number of Cross-Sell products to be displayed

Cross Sell Block Section	
Display Section	Yes [STORE VIEW]
Section Sort Order	4 [STORE VIEW]
Number of Items to Show	4 [STORE VIEW]

Newsletter Subscription Section tab:

- Display Section (Yes / No) - enables / disables the correspondent frontend block
- Section Sort Order (Numerical value) - defines block position relative to other blocks (a block with Sort Order = "1" will be displayed on the top)

Newsletter Subscription Section	
Display Section	Yes [STORE VIEW] <small>▲ If Advanced Newsletter installed it replaces native newsletter block</small>
Section Sort Order	5 [STORE VIEW]

Rules

Since 1.1.0 version, the extension offers the rule system that allows displaying different content if a customer's order met certain conditions.

The Rules can be created and managed through Promotions-> Better Thank You Page Rules backend grid. Here's how a rule setup looks like:

Rule Information tab:

- Rule Title - the identifier of the rule
- Description - internal rule description
- Status - Active / Inactive
- Stores - this selector allows selecting the target Storeview (s) for the rule
- Customer Groups - this selector allows selecting the Customer Group (s) the rule will work for
- From - To Dates - define the rule activity period
- Priority - sets the rule priority

General Information

Rule Title *

Description

Status

Stores *

Customer Groups *

From Date

To Date

Priority

Conditions tab:

Here, you can define the conditions an order must meet to trigger the rule. The set of available conditions is the same as that of the native Shopping Cart Price Rules

Conditions

If **ALL** of these conditions are **TRUE** :

Subtotal **equals or greater than 100**

Please choose a condition to add...

- Product attribute combination
- Products subselection
- Conditions combination
- Cart Attribute**
 - Subtotal
 - Total Items Quantity
 - Total Weight
 - Payment Method
 - Shipping Method
 - Shipping Postcode
 - Shipping Region
 - Shipping State/Province
 - Shipping Country

Actions tab:

Through this tab, you can configure the custom details that will be displayed if an order meets the rule conditions. This tab contains two sections:

Order Information Section:

- Display Section (Yes/ No)
- Section Sort Order
- Text Message

Any of these options can either inherit or override the values set in General Settings

Order Information Section

Display Section Use the option from [Global Extension Settings](#)

Section Sort Order Use the option from [Global Extension Settings](#)

Text Message

Use the option from [Global Extension Settings](#)

CMS Block Section:

- Display Section
- Section Sort Order
- CMS Block

Any of these options can either inherit or override the values set in General Settings

CMS Block Section	
Display Section	<input type="text" value="Yes"/> <input type="checkbox"/> Use the option from Global Extension Settings
Section Sort Order	<input type="text" value="2"/> <input type="checkbox"/> Use the option from Global Extension Settings
CMS Block	<input type="text" value="--Please Select--"/> <input type="checkbox"/> Use the option from Global Extension Settings

Uninstallation

If you require to disable the extension without removing it completely, go to System->Configuration->Advanced->Advanced->Disable Modules Output and disable the module AW_Betterthankyoupage. Also, the extension can be switched off following steps 1-5 below, without deleting the files of the extension.

1. Disable compilation, in case it is enabled.
2. Login to your FTP, navigate to app/etc/modules/
3. Open the file AW_Betterthankyoupage.xml and change the following line:
from

```
<active>true</active>
```

to

```
<active>false</active>
```

Now your Magento is unaware of the existence of the extension.

4. Clear the cache under var/cache
5. Make sure that the site is working properly, otherwise roll back the changes and apply to our [technical support](#).
6. If everything works fine, it is safe to delete the files of the extension.

Troubleshooting

After the extension installation the store gives an error, or blank page, or suggests to start Magento installation procedure.

Change the owner of the extracted extension files to the web server user and set 775 permissions on them. Clear the store cache and try again.

After the installation System->Configuration->Better Thank You Page returns 404 error.

Logout from backend and login back again.

There is no aheadWorks extensions under my configuration section, or having the extension tab clicked I get a blank page, or Access Denied error.

Clear the store cache, browser cookies, logout and login again.

My configuration changes do not appear on the store.

Clear the store cache, clear your browser cache and domain cookies and refresh the page.

You can always find the latest version of the software, full documentation, demos, screenshots and reviews at <http://ecommerce.aheadworks.com>
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