

Video Testimonials

- Installation
 - Getting Developer Key
 - Getting Google credentials
- Configuration
 - General Settings
 - Youtube Account
- Managing video testimonials
- Using CMS
 - Single video block
 - Random video block
- Troubleshooting

i Having hard time finding an answer to your question?

Check out our [Knowledge Base](#).

Extension page: <http://ecommerce.aheadworks.com/magento-extensions/video-testimonials.html>

The Video Testimonials extension allows every customer of yours share his impressions of the product bought by means of short video clips uploaded from the product page.

Video Testimonials uses YouTube API, making all the videos uploaded at the store available on your YouTube channel. Moreover, the video clips from Youtube can also be displayed at the product pages.

Video files uploaded by your customers in the frontend automatically gain the "Processing" status. Video file is not displayed at the product page until it is approved by the store admin.

Installation

1. Backup your web directory and store database.

▼ [Click to view details](#)

You can make backup copies with any tool you find appropriate

If you are going to use the native Magento backup function, navigate to System -> Tools -> Backups and perform System and Database backups



2. Log in to the Magento backend

3. Disable compilation

▼ [Click to view details](#)

Navigate to System -> Tools -> Compilation.

If Compiler status is Disabled, you can skip to the next step

If Compiler is enabled, disable it.



IMPORTANT: after the extension is installed, you can enable the compilation again; **IT IS CRUCIAL** that you use "Run Compilation Process" function, not just "Enable button"



i Installing an extension with the Compilation enabled will result in store downtime.

4. Flush store cache

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You can flush the store cache in 2 ways:

- via the backend:

Navigate to System -> Cache Management menu, and click Flush Magento Cache button

Cache Type	Description	Associated Tags	Action
Configuration	System/config.xml, local.xml and modules configuration files (config.xml)	CONFIG	ENABLED
Layouts	Layout building instructions	LAYOUT_GENERAL_CACHE_TAG	ENABLED
Blocks HTML output	Page blocks HTML	BLOCK_HTML	ENABLED

- via filesystem:

On your server, navigate to Magento root folder, then proceed to `/var/cache/`; delete all the content there.

5. Download the extension package from your account and extract the downloaded archive

6. Copy the content of `/Step_1/` folder to your store's root directory

7. Copy the content of `/Step_2/` folder to your store's root directory

8. Flush store cache again; log out from the backend and log in again.

Getting Developer Key

Click to view details

Getting Google credentials

Click to view details

Configuration

The extension's configuration settings can be found under System->Configuration->AheadWorks extensions->Video Testimonials or under Catalog->Video Testimonials->Settings.

The settings are represented by two sections: General Settings and Youtube Account.

General Settings

This section controls how are the video testimonials are processed at the store.

- Frontend Uploads - allows defining customer groups that will have an access to the video testimonials;
- Section Title - defines the default name of the video testimonial section (block);
- Display Testimonials in Product View (Tab) - defines if and how the

- Video Testimonials block should be displayed at the product pages;
- New Video Status - defines if the new videos submitted should be hidden until approved or visible;
- Ratings - defines if and how the video rating system should be displayed;
- Max Upload File Size (Mb) - limits the uploaded video's size to a set value.

Youtube Account

In this section store administrator is suggested to specify the Youtube account related credentials.

The instructions on how to get appropriate credentials can be found under the Installation section of this readme.

The screenshot shows the 'General Settings' page for 'Video Testimonials & Reviews'. The settings are as follows:

- Frontend Uploads:** A dropdown menu is open, showing options: 'NOT LOGGED IN', 'General', 'Wholesale', 'Retailer', and 'QAAAA'. A '[STORE VIEW]' link is visible to the right.
- Section Title:** 'Video Testimonials & Reviews' with a '[STORE VIEW]' link.
- Display Testimonials in Product View (Tab):** 'Display testimonials and upload form' with a '[STORE VIEW]' link. Below this is a code snippet: `<?php echo $this->getChildHtml('aw_vidtest') ?> or <?php echo $this->getChildHtml('aw_vidtest.random') ?>` and a note: 'to display testimonials in custom positions. More information can be found at [here](#)'.
- New Video Status:** 'Hidden' with a '[STORE VIEW]' link.
- Ratings:** 'Display and allow rating' with a '[STORE VIEW]' link.
- Max Upload File Size (Mb):** '2' with a '[STORE VIEW]' link.

Managing video testimonials

All the Video Testimonials can be found under Catalog->Video Testimonials.

Here one can either refer to All video section to have a list of all the videos submitted by the customers.

Or to the Pending video section to look through all the pending video testimonials.

These two sections with sortable active columns allow use of the following actions:

- Update status - allows managing the video testimonials statuses: Enabled, Disabled, Pending, Processing;
- Delete testimonials - allows deleting selected testimonials from the product pages;
- Delete testimonials and video sources - allows completely removing video testimonials from the store (including the video sources).

Using CMS

Single video block

To insert block with a single video one should use the following code:

```

{{block type='vidtest/video' template="aw_vidtest/video.phtml" testimonial_id="2"}}

```

Where testimonial_id is a ID of a particular video submitted. One can find a testimonial's ID under Catalog->Video Testimonials->All video.

Random video block

To insert a block with a random video testimonial of a product specified (the video will be different with every page reload) one should use the following code:

```
{{block type='vidtest/random' template="aw_vidtest/random.phtml" product_id="2"}}
```

Where product_id is the ID of a particular product one can find at Catalog->Manage Products. If the product_id="all", all products will be considered and a random video of a random product will be displayed in the block with every page reload.

Adjusting Youtube player size

To adjust the size of the Youtube player displayed in the CMS block one can use the following parameters:

- width - the width of the Youtube player (640 by default);
- height - the height of the Youtube player (If a parameter value is not specified, the height is set based on a constant fraction of the width)

For example:

```
{{block type='vidtest/random' template="aw_vidtest/random.phtml" product_id="2" width="400" height="300"}}
```



Both width and height parameters have a minimum value of 200.

Troubleshooting

After the extension installation the store gives an error, or blank page, or suggests to start Magento installation procedure.

Change the owner of the extracted extension files to the web server user and set 775 permissions on them. Clear the store cache and try again.

There is no aheadWorks extensions under my configuration section, or having the extension tab clicked I get a blank page, or Access Denied error.

Clear the store cache, browser cookies, logout and login again.

I've set up everything correctly, inserted the HTML code but there is nothing on that page.

Clear the store cache, clear your browser cache and domain cookies and refresh the page.

My configuration changes do not appear on the store.

Clear the store cache, clear your browser cache and domain cookies and refresh the page.

You can always find the latest version of the software, full documentation, demos, screenshots and reviews at <http://ecommerce.aheadworks.com>

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